

ROYAL COLLEGE OF PHYSICIANS LONDON | 10 - 12 JUNE 2024

EUROPEAN HEALTHCARE DESIGN

RESEARCH • POLICY • PRACTICE

Joining instructions

In-person and virtual attendees

Joining the Congress 'in person' and virtually

Due to large attendee numbers, we recommend early arrival from 8am so you are registered in time for the opening session at 8.45. Later arrivals will be overflowed to the Seligman Theatre for the opening plenary.

Congress venue Royal College of Physicians (RCP) 11 St Andrews Place, London NW1 4LE
Tel: +44 020 3075 1649 for enquiries
For directions to the RCP, visit <https://www.rcplondon.ac.uk/visiting>

Payment Please check that full payment for your congress registration, garden party and/or study tour has been made. Payment is required in full prior to the event. Exceptions will only be made if agreed in advance in writing with SALUS Global Knowledge Exchange at info@europeanhealthcaredesign.eu. If you have paid and not yet received your confirmation, please accept our apologies, but your registration is safe and your delegate pack will be available at the registration desk on both Monday and Tuesday from 08.00.

Credit card orders (Visa or MasterCard) are now preferred to secure registrations. Register and check availability by email at info@europeanhealthcaredesign.eu, PHONE +44 (0) 1277 634176 or online at www.europeanhealthcaredesign.eu

Times	Day One – (Monday 10 June)	Day Two – (Tuesday 11 June)
	Registration opens from 08.00	Registration opens from 08.00
	Opening session 08.45	Breakfast workshop 7.30
	Close of day 17.45	Opening session 08.45
	Exhibition 10.00-17.00	Close of day 18.00
	Exhibition 18.00-20.30	Exhibition 10.00-16.30
	Welcome Reception 18.00-20.30	Garden Party 18.30-22.00
	Full details are available in the EHD 2024 Final Programme	

Lunch and subsistence All registered delegates will receive access to two coffee breaks and one lunch as part of their ticket on each day they are registered for.

Garden Party Medicinal gardens, Royal College of Physicians (11 June)
The Garden Party is a chance to network and relax in the RCP's medicinal gardens with a barbeque buffet dinner and musical performance from the Royal Academy of Music. In the case of inclement weather, the event will be moved back inside the main building of the RCP. Only registered attendees will be granted admission. Please ensure you bring your Garden Party ticket, which can be found inside your registration pack on arrival. The dress code is business casual (it is not a black tie event). For further details see, p39 of the final programme. Please note the Garden Party is sold out and we are unable to take further bookings during the congress.

Study tours Details of the study tours, including departure times, can be found on pp41-43 of the Final Programme. Only pre-booked delegates will be able to participate. Please bring your Study Tour ticket which can be found inside your registration pack on arrival. All tours to meet at the Melia White House.
Study Tour 1: Brighton – the bus will depart the Melia White House for Brighton.
Study Tour 2: Bath – this tour will walk 10 minutes to Regent's Park tube station to go to Paddington, to get the train to Bath.
Study Tour 3: Birmingham – this tour will walk 10 minutes to Euston to take the train to Birmingham. Please ensure you arrive for your tour at least 15 minutes before the scheduled departure time. No refunds will be made for any registered delegate who arrives late after the tours have departed. Please visit the registration desk if you have any queries.

Virtual event platform Both virtual and in person delegates have access to the virtual event platform. Delegates can login using the email address they registered with. Sessions can be viewed LIVE or ON DEMAND for 2 months after the event closes. Please see Attendee Information and pp8-9 of the Final Programme.

Mobile App Accompanying the event platform is a mobile app, which can be downloaded via the Apple and Google App Stores by searching for EHD2024 or European Healthcare Design '24. A QR code is also available on pp8-9 of the Final Programme to download the App.

Session Recordings Session video recordings will be available shortly after the LIVE session finishes with congress PDF presentations available within one week after the event.